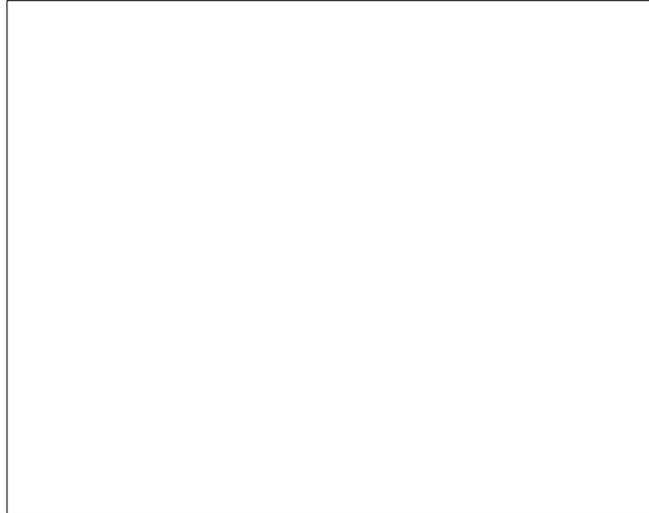


## Knowledge Base

### Why do I receive a Windows Logo testing error message?

original release: 2012-04-19 | ID: KB00020EN

While installing a driver or software from us under Windows XP, you might get a message like the following ...



... that notifies you that the software or driver you are about to install did not pass the Windows Logo testing program of Microsoft. Whenever you receive this message when installing a driver or software from us, confirm it with *Continue Anyway* .

The reason that this message appears is because ESI is not certifying its product drivers in Microsoft's voluntary and optional logo testing program. Nevertheless, we have made sure that the driver and software has been tested extensively and can be used on your system.

Please note that such a message can appear several times during driver installation, either as a *Software Installation* or *Hardware Installation* dialog.