Knowledge Base

Installation of Juli@ under Windows Vista & 7/8 (up to v1.16)

original release: *2012-04-20* | ID: *KB00026EN*

Introduction

This covers the installation of the Windows Vista and Windows 7/8 driver of Juli@ up to version 1.16. The driver works with both 32-bit and 64-bit systems. If you have installed a previous driver already, you need to remove it first - this is described below in the uninstallation section . Then you can proceed with driver installation . A description of the installation with later drivers (starting from version 1.17) can be found here.

Installation

Make sure that you have downloaded and unzipped the driver file . Install the Juli@ hardware in your computer or if you have previously uninstalled an older driver, reboot your system. When booting the system, Windows will detect the hardware as a new device and a *Found New Hardware* dialog will appear automatically.

Note: if the hardware is already installed in your PC but you did not install a driver, please find the entry for an unkwon *Multimedia Audio Controller* in *Control Panel* > *System* > *Device Manager* . Right click on that and select the driver update option.



Make sure to click on *Locate and install driver software (recommended)* . The following dialog will appear after some time:

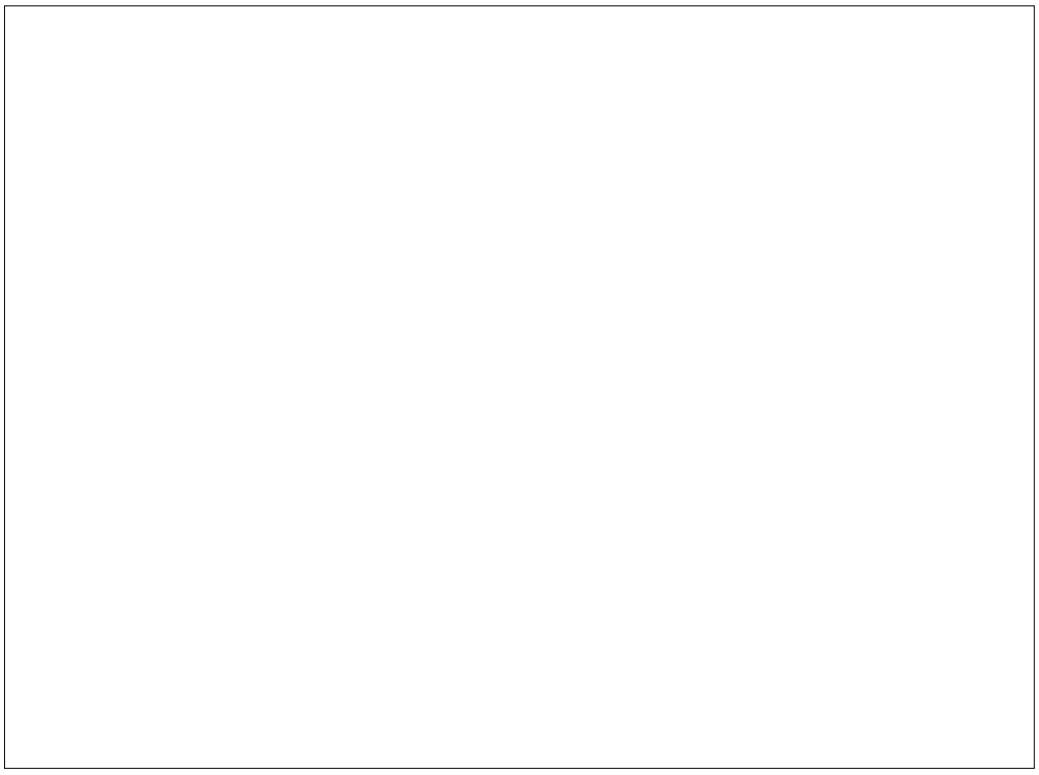
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Click on *I don't have the disc. Show me other options.* to continue. Please note that it might take some time until the next dialog appears:

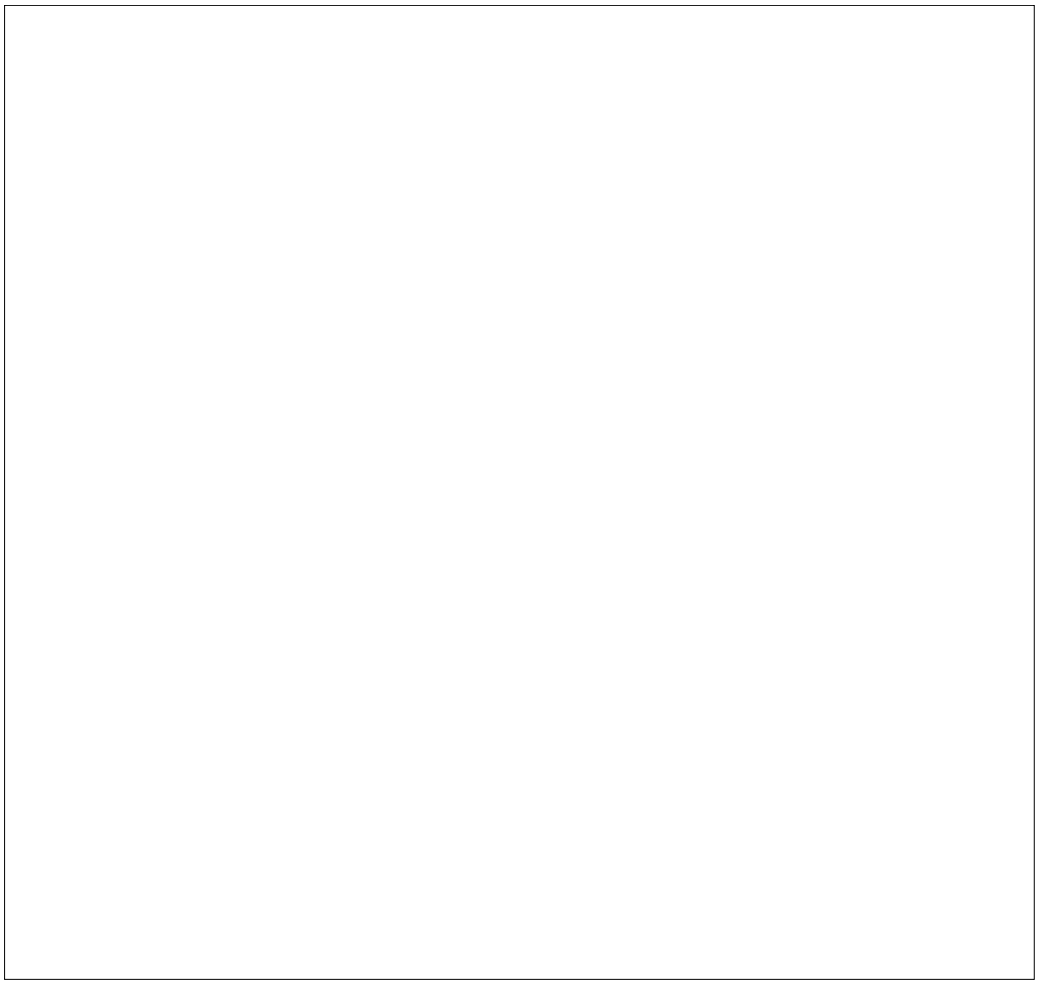


Proceed by clicking on *Browse my computer for driver software (advanced)* . The following dialog will be shown:

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Click on *Browse...* and then select the folder that contains the unzipped driver. Click *OK* and then *Next*. The driver installation will now start. After some time, you will be prompted to confirm a *Windows Security* message. Make sure to click *Install* to continue.

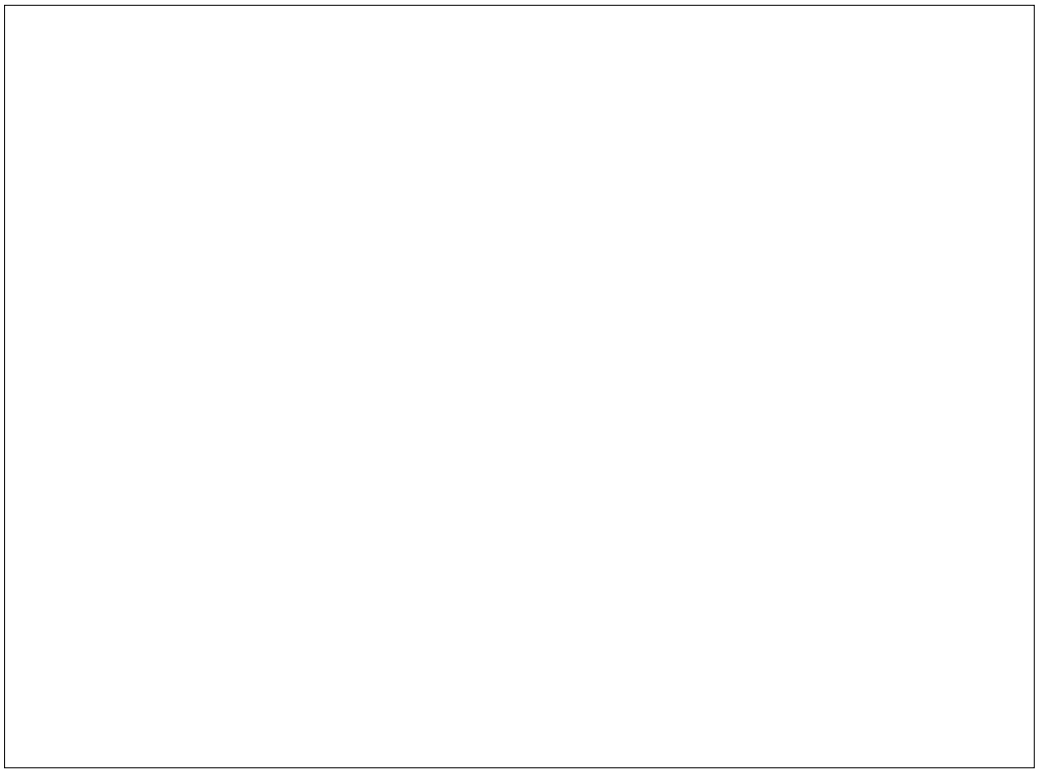
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The driver installation will now be completed until the following dialog appears:



Congratulations - you can now use Juli@ in your system. The control panel will appear after a few seconds in the task notification area of the taskbar.

Uninstallation

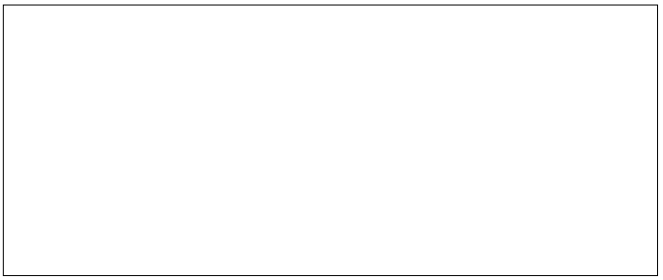
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To uninstall the driver, you can use an utility that is included with the driver. Make sure you have unzipped the driver file . Open Windows Explorer and find the correct driver folder. If you are using Windows Vista/7/8 32-bit, go to the *win32* folder and launch *UnInstall_32* by double clicking on it. If you are using Windows Vista/7/8 64-bit, go to the *x64* folder and launch *Uninstall_64* by double clicking on it. When launching the uninstaller, Windows Vista/7/8 might prompt a security message. Make sure to allow the uninstallation.The following dialog will appear:



Click on *Uninstall*. After a few seconds, this dialog confirms the procedure:



Note that in some cases, Windows will ask you if the uninstaller worked, confirm this with *This program installed correctly* . To re-install the updated driver (as described above), you need to reboot the system.

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