Knowledge Base

Issues with ESU1808 and Mac OS X 10.6 - Snow Leopard

original release: *2012-08-06* | ID: *KB00104EN*

In order to make sure that ESU1808 works under Mac OS X 10.6 (Snow Leopard), it is important that you are using our driver with Version 2.0.2 or higher. If any previous or older version of the ESU1808 driver is installed, the hardware will not work and the driver needs to be uninstalled using the uninstaller in the driver download package. You can find the drivers for ESU1808 on the download page for the product.

Please also make sure that you use at least version 1.0.8 of the firmware for your ESU1808 hardware. The firmware updater is included in the download package.

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